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PATENT S-1
04-25-02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Gregory L. Trauth et al.

Serial No.: 09/998,941

Filed: November 15, 2001

Title: CUSTOMER COMPLAINT ALERT
SYSTEM AND METHOD

Atty Dkt: 47128-00011USPT

Group Art: Unknown

Examiner: Unknown

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SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT
Technology Center 2100
UNDER 37 C.F.R. §§1.97 and 1.98

Commissioner for Patents
Washington, D.C. 20231

CERTIFICATE OF MAILING
37 C.F.R. 1.8

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. on the date indicated below:

4-9-02 Maureen Hammonds
Date Signature

Dear Commissioner:

In compliance with the duty of disclosure under 37 C.F.R. §1.56, it is respectfully requested that this Information Disclosure Statement be entered and the reference(s) listed on attached Form PTO-1449 be considered by the Examiner and made of record.

In accordance with 37 C.F.R. § 1.98(d), copies of the listed references are enclosed.

In accordance with 37 C.F.R. §§ 1.97(g),(h), this Information Disclosure Statement is not to be construed as a representation that a search has been made, and is not to be construed to be an admission that the information disclosed is, or is considered to be, prior art with respect to the present application or material to patentability as defined in 37 C.F.R. §§ 1.56.

Accordingly, no fees are believed to be due in connection with the filing of this Information Disclosure Statement. However, should any fees be deemed necessary (except payment of the issue fee), the Commissioner is authorized to charge any deficiency or to credit any over payment to Jenkens & Gilchrist Account No. 10-0447/47128-00011USPT.

Dated: April 9, 2002

Respectfully submitted,



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